

XDR ECAT Contract: SPE2DE-17-D-0003

CONTACT INFORMATION

Purchasing Information

For Purchasing and Contract Fulfillment information, please contact our Military Sales Specialist Team.

Cyber Medical Imaging, Inc., DBA XDR Radiology Phone: 844-937-7000

Email: USASupport@XDRradiology.com

Sensor Support Inquiries and Requests

Requests for XDR Sensor technical support, configuration, warranty, troubleshooting should be directed to the **XDR Radiology Customer Support Center**.

Please Call XDR Customer Support M-F, 6:30AM to 6PM PST **(888) 937-9729**.

To expedite your support request, please be prepared to supply the following information:

- Contact information, including your name, base facility and email address.
- Sensor Serial Number (located on a small silver tag affixed to the sensor cord).
- Description of issue encountered. This may include error codes, when the issue occurred or what was observed.
- If a Sensor Return is required, we will initiate a return authorization and provide a prepaid FedEx return label.



Cyber Medical Imaging, Inc.

XDR
Imaging Through Science

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